

Frequently Asked Questions

What is a sewer permit?

The official name for a sewer permit is “Residential Wastewater Service Permit” which is required for all residential and commercial properties before they are allowed to connect to and use the municipal sewer.

Can I get a sewer permit on line?

No, sewer permits are only issued over the counter at 9 Riverside Street. You must sign the permit and usually there is a fee to be paid which can differ between properties.

Do I need a sewer permit to install another bathroom in my house?

No, as long as you are not adding a dwelling unit. If you are changing your house from a one-family house to a two-family house, etc., then you will need a new sewer permit.

Do I need a sewer permit to install another bathroom in my commercial business?

Yes, any type of additional fixture unit, i.e., sink, toilet, shower, drinking fountain, floor drain, etc., will require a sewer permit for increased usage.

How can I find out where my sewer service is in the street?

The Engineering Department has records of approximately 90% of the residential and commercial sewer services in Nashua.

How about my water service?

Nashua is served potable water by Pennichuck Water Works, which is a privately owned corporation. They are located at 25 Manchester Street, Merrimack, NH 03054-4821 and may be reached at (603) 882-5191 or 1-800-553-5191

Where can I get a plot plan of my property?

The Building Department in City Hall may have a Certified Plot Plan in the Building Permit file for your property. The Planning Department in City Hall also should have a copy of the subdivision that created your lot.

Where can I get a copy of my deed?

The Assessor's Office in City Hall has copies of most deeds. The Hillsborough County Registry of Deeds, 19-21 Temple Street, Nashua, has copies of all deeds.

What is the area of Nashua?

Nashua is 32 square miles.

Do I need a permit to pave my driveway?

If you are only resurfacing the existing driveway then you do not need a permit. If you are constructing a new driveway, changing the location or widening the existing driveway then your contractor must get a permit prior to starting any construction.

There are different colored paint marks on the street near my house, what do they mean?

Before someone can dig in the street they must contact "Dig Safe." The utility companies that have underground facilities are notified so that they can mark their locations. Sometimes they also use little colored flags.

A catch basin in my street is backing up (or) not draining properly. Who do I contact?

Please call the Wastewater Treatment Facility at 589-3560.

There is water (or) dirty water coming into my house from the basement floor drain (or) plumbing. Who do I contact?

Please call the Wastewater Treatment Facility at 589-3560.

What portion of my sewer service am I responsible for? What portion of my sewer service is the City of Nashua responsible for?

The sewer service from your house/building to the point where it connects to the municipal sewer running down the center of the street is a private service which belongs to you.

If the portion of the service which is on your private property requires repair or replacing, it is up to you to hire a plumber or repair it yourself.

If the portion of the service which falls within the area between the municipal sewer and your property line (in the street) requires repair or replacement and your property is a 1 (or) 2-family residence you can have the City repair/replace it for a fee of \$600.00. Any other property, residential or commercial, must have the repair/replacement performed by a licensed drainlayer.